

• Reception	0
• All Safe Officer	8888
• Room Service	2407
• Housekeeping	6
• Laundry	5

### **COVID-19 Precaution Measures**

Kindly please to:

- If you feel unwell, call All-Safe Officer on 8888.
- Keep the distance of 2 meters from others.
- Wear your mask.
- Use the sanitizers.
- Wash your hand regularly.
- Body temperature will be checked regularly by the staff responsible.
- Minimize the contact of highly touched surfaces.
- Settle any payment by credit card if possible and drop your room key in the box at the reception.

### **Check Out Instructions**

You are requested to check out and deliver the key of the room at the reception before noon time. In case of late departure, we will keep your luggage at the luggage room. If you wish to extend your check out time, please contact the reception for availability and prices.

We thank you & wish you a very pleasant stay.

**Mercure Hurghada Management**

## **Mercure Hurghada**

### **All-Inclusive Formula**



Km.12 – Safaga Road, Hurghada

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E-mail : [h1815@accor.com](mailto:h1815@accor.com)

[www.mercure.com](http://www.mercure.com)

**Dear Guest,**

Welcome to hotel Mercure Hurghada, the entire team & management wish you an enjoyable stay & unforgettable vacation.

Upon arrival, you will receive your Bracelet which allows you to benefit from the privileges of our all inclusive system.

**Kindly find hereunder all necessary information about all inclusive :****A la Carte "ORIENTAL" Restaurant.**

Free once per week (minimum stay 7 nights). Opening days and prior reservation are kindly requested in Azur Bar Reservation Desk.

**A La Carte "ITALIAN" Restaurant.**

Free once per week (minimum stay 7 nights). Opening days and prior reservation are kindly requested in Azur Bar Reservation Desk.

**A La Carte Fish Restaurant. (extra charge) –**

Opening days and prior reservation are kindly requested in Azur Bar Reservation Desk. Supplement per person starts from 10 euros.

**Free Leisure Activities (prior reservation is requested):**

Gym, Tennis (day time), Squash (day time), Mini Golf and Ping Pong ([With the precaution Measures](#))

Sauna and Jacuzzi (maximum 30 minutes per session),

**Paid Leisure Activities:**

Steam bath.

Massage service, billiard, water sports, wind surf centers and Horse-riding center. ([With the precaution Measures](#))

Free Wi-Fi at the reception lobby.

**Bars & Restaurants Rules:**

- All beverages are served from 10.00 am until midnight except wine (served during Lunch & Dinner at Dar El Andalus Restaurant only).
- No alcoholic beverages will be served to guest under 18 years old.
- All beverages are served by glass from the bars counters
- It is not allowed to take the food outside the restaurants.
- No swimming attires are allowed in the main restaurant and in Azur Bar
- Shisha Corner is not included in the formula
- No beer will be served at the beach bar

**Meals****Full Buffet Breakfast**

At Dar El Andalus Restaurant daily from 07:00 am until 10.00 am

**Late Breakfast**

At Azur bar daily from 10.00 am until 12.00 noon

**Full Buffet Lunch**

At Dar El Andalus Restaurant daily from 12:00 pm until 03:00 pm

**Snacks**

Snacks & Ice cream are served at the pool area daily from 01:00 pm until 05.00 pm

**Tea Time**

At Azur bar daily from 05:00 pm until 06:00 pm

**Full Buffet Dinner**

At Dar El Andalus Restaurant daily from 06:30 pm until 09:30 pm

**Beverages****Soft Drinks (by glass)**

Coca Cola, Diet Cola, Sprite, Fanta, juice (fresh juice with extra charge), Karkade, Soda, Tonic, Natural Water

**Hot Drinks**

Tea, Coffee Latte, Black Coffee, Short Coffee

**Local Alcoholic Drinks (by glass)**

Draught Beer, Whiskey, Gin, Vodka, Rum, Ouzo, Brandy & Cocktails

**Local Wine (by glass)**

Rosé, Red and White

served only during lunch and dinner in the Dar El Andalus Restaurant.

**Mini Bar**

One small bottle of water per person daily in the room.